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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application: William C. Bullard
Serial No.: 09/276,207
Filed: 03/25/1999
For: **CAPTURING QUALITY OF SERVICE**

Examiner: Akers, Geoffrey
Art Unit: 2164

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

In accordance with 37 C.F.R. 1.56, counsel wishes to make of record the attached additional items of information for the Examiner's consideration in connection with this application. These additional items of information were cited in a related U.S. application within the last three months. Also enclosed is a form PTO-1449 for the Examiner's convenience in making such consideration of record. Inclusion herein of any particular item of information is not to be construed as an admission that same is prior art.

As these items were cited in an Office Action within the last three months, no fees should be due. However, the Director is hereby authorized to charge any additional fees that may be required, or credit any overpayment, to Deposit Account 50-1732.

CERTIFICATE OF MAILING	
I HEREBY CERTIFY THAT THIS DOCUMENT IS BEING DEPOSITED WITH THE UNITED STATES POSTAL SERVICE AS FIRST-CLASS MAIL, IN AN ENVELOPE ADDRESSED TO: COMMISSIONER FOR PATENTS, PO BOX 1450, ARLINGTON, VA 22313-1450, ON FEBRUARY 9, 2004.	
<u>Kelly Farrow</u> Name	<u>[Signature]</u> Signature
<u>2/9/04</u> Date of Signature	

Respectfully submitted,

[Signature]
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Date: February 9, 2004
File No.: 7000-147

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